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# "MODERN PROBLEMS OF ECONOMY" MATERIALS

Of The IX International Scientific And Practical Conference October 16, 2019

Faculty of Economics and Business Administration Department of Economics and Business Technologies



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Yashchuk Tetyana, PhD in Economics Lecturer, Department of Marketing, Management and Business Management, Pavlo Tychyna Uman State Pedagogical University, Ukraine

### MARKETING STRATEGIC MANAGEMENT OF UNIVERSITIES

In an ever-changing competitive environment, the issue of continuous improvement in the management of marketing activities is of particular importance. The use of marketing concepts in higher education institutions indicates that there is a transition from traditional marketing to human factor-oriented marketing, new educational services are being developed to meet the individualized needs of customers, the interests of the university, and society.

The marketing activities of higher education institutions are activities aimed at studying consumer requests (offers) and their formation in the future based on the provision and receipt of educational services with the aim of developing the consumer's personality and raising education as a social value. The development of technology for the formation of a marketing strategy for an educational institution today is an urgent and promising area of development of the education system. This is due to the fact that the educational institution exists in the conditions of market relations, and therefore its main task is to ensure the quality of education [1].

The marketing strategy of a higher education institution should include the following activities:

- the provision (production) of only such educational services are and will be in demand in the market;

- conducting active communication activities aimed at specific target groups of consumers of educational services and at possible intermediaries represented in the form of various enterprises;

- the expansion of the range of educational services, taking into account the requirements of consumers, society and scientific and technological progress, is characterized by the flexibility and speed of transformation of the process of providing educational services. Also, the need for a special unit, the marketing department, to function in the university's management structure is becoming increasingly apparent. Its high-quality work will help the university move faster from the traditional "career-oriented work" to a more modern marketing-oriented system of activity and management [2, c. 118].

The task of managers and specialists of higher education institutions responsible for marketing activities is to combine the elements of the marketing complex so that they more effectively, for competitors, influence the market of educational services and products and properly allocate material resources and human resources for this. The marketing strategy of universities should provide for a reorganization of the management structure, as well as the presence of a technological, pedagogical, methodological base that determine the necessary content of the educational process. Getting the maximum income from the institution's activities is a measurable criterion for the success of its marketing strategy [3, c. 60].

The use of marketing strategies guarantees the stability of the market position and the receipt of new profits, the growth of the welfare of the population. This is expressed in the form of a general increase in the level of education of workers and the subsequent increase in well-being, reduction of uncertainty.

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