

I.B. Boichevska

Candidate of pedagogical sciences

Associate professor

Pavlo Tychyna Uman State Pedagogical University

THE DEVELOPMENT OF TEACHERS' COMMUNICATION SKILLS

Communication is probably the most obvious manifestation of the social interaction. Everybody is aware that the effectiveness of education in the school situations is determined by the quality of the communication process. It is also known that teachers' professional action is the component of the sociointeractive procedures of education realization. The education process is aimed at the achievement of the certain positive effect. Since the teaching process is an interactive category, the conditions of effective social interaction are at the same time the conditions of the effective teaching process.

By most of the scientists in the recent investigations teaching is generally considered as only fifty percent of knowledge and fifty percent of interpersonal or communication skills. The latter are as important for teachers as their in-depth knowledge of the particular subject which they teach.

The art of communication involves listening and speaking as well as reading and writing. Teachers need to be highly skilled in all these areas to benefit in their profession. Proficient communicators receive information, understand and analyze it and express themselves at a high level. They make excellent teachers because they are able to transmit knowledge, skills and values they possess. They help to motivate students for learning.

Of course one of the main issues is that teachers should be aware of the importance of communication skills in teaching. They must also realize that all students have different levels of strengths and weaknesses. It is only through communication skills that a teacher can introduce creative and effective solutions to

the students' problems. Thus, a teacher can enhance the learning process and prepare students for the demands of the future.

So, which communication skills should a teacher possess in order to interact properly with the students? One of them is a positive motivation. Students always have different kinds of taste and preferences over subjects. So it is the job of the teacher to create enthusiasm and interest in the minds of the students towards a subject as well as to remove any fear that a student may have towards a subject. It is also important that teachers should be up to date with all the latest technologies like computers, video conferencing and especially the use of internet. This will also help the students to keep up their interest in the learning process.

But probably one of the most powerful communication skills that a teacher must possess is an effective body language. Good presentation skills include a powerful body language supported by verbal skills. This can create a long lasting impression in the minds of the students. Besides, a teacher should maintain the volume, tone and rhythm of their voice during a lecture. Teachers should encourage students to communicate openly. There should be emphasis on cultivating a dialogue rather than a monologue.

Communication with parents is also a very important point. Teachers must be able to express themselves in order to report student progress to parents. They need to explain the strengths and weaknesses of their students so that parents will understand the message and be receptive rather than defensive.

Students are the future of every nation. That is why the role of teachers is so important to the society. It is through a teacher that younger generations are deeply influenced. Overall improvement in a student can be expected when teachers' communication skills are given proper importance. Thus, the development of teachers' communication skills is an essential ingredient of a teacher's professional competency.

Literature:

Communication Skill For Teachers: An Overview [Electronic resource] – The
way of access :
<http://www.communicationskillsworld.com/communicationskillsforteachers.html>